



# The Commonwealth

## 3<sup>rd</sup> Biennial Pan-Commonwealth Meeting for Heads of Public Service/Secretaries to Cabinet 22-24 April, 2024

### Provisional Programme

*DAY 1: Monday 22 April, 2024*

Time	Event
08:45 - 09:10 Hrs	Registration
09:15 - 09:25 Hrs	<b>Welcome Remarks</b> Prof Luis Franceschi Assistant Secretary General & Head Governance and Peace Directorate, Commonwealth Secretariat
09:30-10:00 Hrs	<b>Opening Remarks</b> The Rt. Hon Patricia Scotland KC Commonwealth Secretary-General  <b>Keynote Address</b> HE Hon Tshering Tobgay Prime Minister Royal Kingdom of Bhutan
10:00-10:05 Hrs	<b>Programme Review, Objectives and Expected Outcomes</b>  Mr Dunstan Maina Adviser, Public Administration Public Sector Governance Unit (PSGU), Commonwealth Secretariat
10:05 - 10:30 Hrs	<b>SMART Government: Conceptual Framework, Performance Management and Results</b>  Prof. Prajapati Trivedi Commonwealth Secretary General's Special Envoy for SDG Implementation
10:30 - 11:00 Hrs	Discussions
11:00 - 11:30 Hrs	Refreshment Break
11:30 - 12:10 Hrs	<b>Case Study on Rwanda's Digitalisation of Public Services</b>  Mr Gaspard Musonera Permanent Secretary Ministry of Public Service and Labour Government of Rwanda
12:10 - 12:30 Hrs	Discussions

12:30 - 13:00 Hrs	<p><b>Future-Ready Governance: Leveraging Artificial Intelligence (AI) for Enhanced Government Efficiency</b></p> <p>Mr Raj Nair Governance Adviser Public Sector Governance Unit Commonwealth Secretariat</p>
13:00 - 14:00 Hrs	LUNCH
14:00 - 14:30 Hrs	Discussions
14:30 - 15:10 Hrs	<p><b>Case Study on Kenya: Leveraging information technology in human resource management in the Public Service</b></p> <p>Amb Anthony Muchiri Chairman, Public Service Commission Government of Kenya</p>
15:10 - 15:40 Hrs	Discussions
15:40 - 16:10 Hrs	<p><b>Work of the Commonwealth Commonwealth Artificial Intelligence (AI) Consortium</b></p> <p>Mr Suresh Yadav Senior Director (Ag) Directorate of Trade, Oceans and Natural Resources &amp; Director of Digital Transformation Commonwealth Secretariat</p> <p><b>SMART Government: Commonwealth's capacity development work on innovation</b></p> <p>Ms Kele Maimela Head of Partnerships and Innovation, SPPD Commonwealth Secretariat</p>
16:10 - 17:00 Hrs	<p><b>Actions Taken on the Outcome Statement of the 2<sup>nd</sup> Biennial Pan-Commonwealth Heads of Public Service Meeting held in June, 2022</b></p> <p>Prof. Prajapati Trivedi Commonwealth Secretary-General's Special Envoy for SDG Implementation</p>
17:00 - 19:00 Hrs	<b>Cocktail Reception hosted by the The Rt Hon Patricia Scotland KC, Commonwealth Secretary-General</b>

*DAY 2: Tuesday 23 April, 2024*

Time	Event
09:15 - 09:20 Hrs	Overview of the Day's Agenda
09:20 - 10:00 Hrs	<b>Centralized Public Grievance Redressal System: A Foundation for SMART Government</b>  Mr. V. Srinivas Secretary Department of Administrative Reforms and Public Grievance Government of India
10:20 - 11:00 Hrs	Discussions
11:00 - 11:30 Hrs	Refreshment Break
11:30 - 12:10 Hrs	<b>Commonwealth Hub for the Business of Government -</b> A collaboration between the Commonwealth Secretariat and the Management Development Institute (MDI), India and IBM Center for the Business of Government, Washington, DC, USA  Mr. Daniel Chenok Executive Director, IBM Center for the Business of Government, Washington, USA  Prof. Prajapati Trivedi Commonwealth Secretary General's Special Envoy for SDG Implementation  Prof. Avanish Kumar Professor and Dean - School of Public Policy and Governance Management Development Institute (MDI), Gurgaon, India
12:10 - 12:30 Hrs	Discussions
12:30 - 13:00 Hrs	<b>Case Study on Namibia: Digitalisation of Civil Registration and Vital Statistics (CRVS) and Identity Management Systems</b>  Dr George Simataa Secretary to Cabinet Government of Namibia
13:00 - 14:00 Hrs	LUNCH
14:00 - 14:30 Hrs	Discussions
14:30 - 15:10 Hrs	<b>Leveraging technology to strengthen the justice system in the Commonwealth</b>  Dr Elizabeth Macharia Ag Head Rule of Law Section, Governance and Peace Directorate
15:10 - 15:30 Hrs	Discussions

15:30 - 16:10 Hrs	<p><b>Case Study on Kenya's E-Citizen Model: Impact on service delivery</b></p> <p>Amb. Prof. Julius Bitok, Principal Secretary State Department for Immigration and Citizen Services Ministry of Interior and National Administration Government of Kenya</p>
16:10 - 16:30 Hrs	Discussions & Wrap-up

*DAY 3: Wednesday 24 April, 2024*

Time	Event
09:15 - 09:20 Hrs	Overview of the Day's Agenda
09:20 - 09:45 Hrs	<p><b>The Commonwealth Fund for Technical Cooperation (CFTC): Overview, Scope and Funding</b></p> <p>Dr Arjoon Suddhoo Deputy Secretary-General Commonwealth Secretariat</p>
09:45 - 10:05 Hrs	Discussions
10:05 - 10:35 Hrs	<p><b>Strengthening integrity systems to eradicate corruption and wastage of public resources</b></p> <p>Dr Roger Koranteng Adviser &amp; Head Public Sector Governance Unit Governance &amp; Peace Directorate</p>
10:35 - 11:00 Hrs	Discussions
11:00 - 11:30 Hrs	Refreshment Break
11:30 - 12:15 Hrs	<p><b>Finalisation of the Outcome Statement</b></p> <p>Prof Luis Franceschi Assistant Secretary-General Commonwealth Secretariat</p>
12:15 - 13:00 Hrs	<p><b>Valedictory Session:</b></p> <p><b>Vote of Thanks</b> Ms Nicole Campbell Secretary to Cabinet Government of The Bahamas</p> <p><b>Closing Remarks</b> The Rt. Hon Patricia Scotland KC Commonwealth Secretary-General</p>
13:00 - 14:00 Hrs	<b>LUNCH</b>
<b>End of Meeting</b>	