

ABOUT THE AUTHORS

Julia L. Carboni, PhD, is an associate professor in the Syracuse University Maxwell School of Citizenship and Public Affairs Department of Public Administration and International Affairs. She was a co-convenor of Minnowbrook at 50, a watershed event in public administration that occurs once a generation. Her research focuses on collaborative arrangements designed to address large-scale social issues with a particular interest in food systems and Veteran serving systems. Her research has been funded by numerous external sources and she has published in leading public administration and nonprofit studies journals. Dr. Carboni serves on multiple nonprofit boards and national committees for professional associations.



JULIA L. CARBONI

Catherine Annis, MPA, is a PhD candidate in the Maxwell School of Citizenship and Public Affairs at Syracuse University. She specializes in public management and governance. Her research interests include collaborative governance, interorganizational networks, public sector innovation, and health systems management. Her peer-reviewed research has been published in *Information Technology & People* and the *Journal of Urban Affairs*. Prior to attending Maxwell, Catherine received her Bachelor's degree in International Affairs and her MPA from Florida State University.



CATHERINE ANNIS

Nick Armstrong, PhD, is the managing director for Research and Data at the D'Aniello Institute for Veterans and Military Families at Syracuse University. He oversees a broad portfolio of applied social policy, evaluation, and data analytics initiatives addressing post-service transition and well-being issues. Dr. Armstrong and his team have secured significant funding from more than three dozen public sector and prominent philanthropic organizations. Their work has been featured widely in peer-reviewed articles, Congressional testimony, and national print and broadcast media. Previously, Armstrong was a fellow with the Institute for Security Policy and Law and a commissioned U.S. Army officer. He is a graduate of the U.S. Military Academy at West Point (BS) and Maxwell School at Syracuse University (PhD, MPA).



NICK ARMSTRONG

Gilly Cantor, MPA, is the director of Evaluation and Capacity Building at the D'Aniello Institute for Veterans and Military Families at Syracuse University. She leads a portfolio of projects and partnerships with communities, nonprofit organizations, government agencies, and other stakeholders to evaluate and improve the delivery of programs and services to the military-connected population. Her work has contributed to the institute's scholarship, public engagements, and policy efforts focused on the design, measurement, and sustainability of navigation networks coordinating health and human services, resources, and care. Cantor holds a Bachelor's degree from Brown University, as well as a Master's in Public Administration from the Maxwell School at Syracuse University.



GILLY CANTOR

Mariana Escallon-Barrios, MA, is a PhD student in Industrial Engineer and Management Science at Northwestern University. She works on modeling and solution approaches for logistic problems in nonprofit settings. Her research interests include scheduling policies for paid and volunteer labor in context with supply and demand imbalances. Prior to her doctorate program, Mariana received her Bachelor's and Master's degrees in Industrial Engineer from Los Andes University in Bogota, Colombia.



MARIANA ESCALLON-BARRIOS

Zachary Gibson, PhD is a research associate at the D'Aniello Institute for Veterans and Military Families. His research examines how collaboration and conflict influence the performance of interorganizational networks, and how technology can facilitate collaboration in interorganizational contexts. Specifically, his work has focused on understanding the processes behind network failure and success in veteran care networks. He has also conducted some methodological research to advance statistics around comparing network structures. Through his research, he aims to support the work of service networks by identifying barriers to their success as well as human and technological interventions to break down those barriers. He also holds a Master's degree in Technology & Social Behavior from Northwestern University and Bachelor's degree in Psychology and Computer Science from the Georgia Institute of Technology.



ZACHARY GIBSON

Joshua-Paul Miles is a PhD candidate in the Network for Nonprofit and Social Impact Lab at Northwestern University. Joshua-Paul investigates interorganizational networks across organizational domains. Specifically, he aims to understand and support interorganizational networks in addressing interconnected and complex problem spaces effectively. Some of these contexts include nonprofit-corporate partnerships, community-based coalitions, and systems and technologies of care. He hopes to help lead organizations to successful cross-sector outcomes that benefit various stakeholders through methods grounded in robust and multilevel research analyses. In addition to communication studies and network science, his research and professional experiences pull from multiple fields, such as public administration, philanthropy, social work, and management science. He received his Master of Arts degree in Media, Technology, and Society from Northwestern University. Prior to Northwestern, Joshua-Paul earned a Bachelor's degree in Corporate Communication and Spanish for the Business Professions with a minor in Human Resource Management from Marquette University.



JOSHUA-PAUL MILES

Michelle Shumate, PhD, is the Delaney Family University Research Professor at Northwestern University. Her research focuses on how to design interorganizational networks to make the most social impact. The National Science Foundation recognized her research with a CAREER award. Her research has been funded by the National Institutes of Health, National Science Foundation, Bill and Melinda Gates Foundation, and Army Research Office. Dr. Shumate is the author of *Networks for Social Impact* (2021, Oxford University Press). She has published over 50 peer-reviewed articles and *Nonprofit Quarterly*, Stanford Social Innovation, and the Conference board have featured her work. She offers workshops, consulting, and coaching through the Social Impact Network Consulting.



MICHELLE SHUMATE

Karen Smilowitz, PhD, is the James N. and Margie M. Krebs Professor in Industrial Engineering and Management Science at Northwestern University, with a joint appointment in the operations group at the Kellogg School of Business. Dr. Smilowitz is an expert in modeling and solution approaches for logistics and transportation systems in both commercial and nonprofit applications. She is the founder of the Northwestern Initiative on Humanitarian and Nonprofit Logistics. She has been instrumental in promoting the use of operations research within the humanitarian and nonprofit sectors through the Woodrow Wilson International Center for Scholars, the American Association for the Advancement of Science, and the National Academy of Engineering, as well as various media outlets. Dr. Smilowitz is the editor-in-chief of *Transportation Science*.



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